



HAWAII STATE TAX

Ola Rehab applies Hawaii State Tax when appropriate. Your insurance may not cover the tax. If it does not, you are responsible.

CANCELLATION POLICY

Our goal at Ola Rehab is to provide you with the highest quality of physical therapy available. To help you achieve your rehabilitation goals, we have reserved a dedicated time for your appointment. If you must cancel, we kindly ask that you provide at least **24 hours' notice** so that we can offer that time to another patient in need of care.

If you cancel your appointment with less than 24 hours before your scheduled time, you will be charged a \$35.00 fee. If you no-show for your appointment, you will be charged a \$50.00 fee. Please note that **your insurance does not cover these fees**, and you will be held responsible for payment. Please see below if you are a Workers' Compensation patient.

Signature: _____
Patient / Guardian

Date: _____

If you are covered under Workers' Compensation you will not be assessed a fee. We are required to notify your physician and case manager of noncompliance with your schedule.

Signature: _____
Patient / Guardian

Date: _____